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**CAREER OBJECTIVE:** To serve as a valuable asset within a reputable organization by incorporating my current experience in the field of networking and technical support while simultaneously enhancing my network engineering skills within Windows, Linux and Mac based networks to further contribute to the overall growth of the company.

## **SUMMARY OF QUALIFICATIONS**

### **SOFTWARE QUALIFICATIONS**

- 10 years of experience installing and implementing SUSE 6.4+, Redhat Linux 5.2+
- 6 years of support for Veritas backup exec v7, 8, 9
- 6 years of experience installing, administering, upgrading and maintaining Windows NT 4, 2000 Server, 2003 Standard
- 6 years of experience installing, administering, upgrading and maintaining SLES 7,8,9,10
- 5 years providing client support in SUSE Linux (SLES 7,8,9; SLOX 4.0, 4.1)
- 5 years experience on Adobe Suite of Products (Flash, Flex, Photoshop)
- 3 years experience on Mac OS X (Jaguar, Panther and Tiger )
- 3 years configuring and administering Apache Web Server 1.3.x and 2.x on SLES 8 and 9
- 3 years of support for Thinkware's Darwin payroll system.
- 3 year on Illustrator 9, CS and CS2
- 2 years of experience in Lotus Domino Designer designing a quote application and a simple price list
- 1 year experience configuring and using Arkeia Server Backup
- 1 year experience in using Webtrends Analytics 7.5 Enterprise Edition
- 1 year of bash command line coding.

### **HARDWARE QUALIFICATIONS**

- 7 years experience in installation and support of IBM Netfinity and X and E Series servers.
- 7 years experience in installation and supporting of various IBM desktops and laptops
- 7 years experience in deploying and fixing HP office, LaserJet and DeskJet printers
- 3 year experience in implementing and supporting Astaro security firewall solutions
- 2 yr experience on the Juniper 2300 Series of routers, setting up point to point connections between corporate office and satellite office.
- 2 years of experience in installation and maintenance of Cisco routers with Cisco T1 CSU-DSU cards, fractional and full T1 lines

### **WORK EXPERIENCE**

6/2007 to Present **J. Walter Thompson:** New York, New York

#### **Systems Administrator**

- responsible for generating analytics reports for the following websites: [adiamondisforever.com](http://adiamondisforever.com), [diamondfacts.org](http://diamondfacts.org) using Webtrends Analytics Enterprise 7.5
- maintained servers running Solaris 8 and Windows 2003 Server. These servers were responsible for serving the above websites.
- Maintained relationships with outside collocation vendors. MCSP Inc. and Rackspace Corp.
- Kept documentation on outside vendor setups as well as process documentation for internal IT procedures.
- Maintenance of client website [www.adiamondisforever.com](http://www.adiamondisforever.com)

9/2006 to 6/2007 **J. Walter Thompson (RMG Connect)**: New York, New York  
Systems Administrator

- responsible for website reporting using Webtrends Analytics 7.5, websites such as A Diamond Is Forever.com, Diamondfacts.org, FEMA, and US Marines
- maintained machines which stored web files for a diamond is forever, diamondfacts.org
- tracked website visitations to sites mentioned above on a week to week basis
- setup open-source monitoring system (nagios) to advise of any website downtime
- setup a online project management solution using an opensource application (dotproject); for all of RMG Connect's project managers to use
- setup a bug tracking system (Mantis) also open source for RMG Connect's Senior QA to use when debugging client websites.
- Point of contact for analytics groups around the US when it pertained to questions regarding WebTrends.
- Met with new clients, who looked to RMG Connect or it's parent company JWT when it came to analytics

3/1999 to 7/2006 **Systems Solutions, Inc.**: New York, New York  
**Network Engineer/Administrator**

- Responsible for desktop and server installation, as well as support and maintenance of entire network infrastructure.
- Personal desktop support to 185 users located throughout 4 floors using a variety of hardware.
- Technical Support for companies 22 satellite offices nationwide
- Educate individuals regarding network policies
- Built Windows 2000 server which is used as the primary system for the company's payroll which processes \$8-10 million per week in billings.
- Setup Cisco 2620, 2621 & 3700 series routers using access lists, Nat tables, and firewall feature sets, setup for use with companies T1.
- lead the installation and configuration of an Apache proxy server to protect a Windows 2000 IIS 5 server by minimizing web based attacks using proxy block and proxy reverse
- Built Raid Array's in all company server from PDC to Payroll Systems. (Raid 5)
- Built a Proftp FTP Server based SuSE Linux Enterprise Server 8.0 used for the easy transfer and security of important files for upper management.
- Designed two internal application on Lotus Domino Designer, one used to deliver quotes on various products. The second application was used as a simple pricing list.
- Lead all Linux based initiatives into company
- Pre-sales/Post-sales technical support of all SUSE products, Astaro Security Linux, Kaspersky Labs, SteelEye, etc.
- Set-up of A/V equipment, relevant hardware and software for demonstration purposes.
- On-site &/or telephone technical support of SUSE products
- Managing and training of junior technical person.
- Regular research on open source, Linux and Windows projects/products
- 24/7 on call responsibilities
- Created in-house troubleshooting knowledge-base for SUSE, Astaro, Kaspersky, etc
- Solving and troubleshooting ISP provider issues

9/1998-12/1998 **Renfrew Collections**, Inc.: Secaucus, New Jersey  
Leading provider of high fashion and clothes design

**Data Entry & Website Engineer**

Entered various orders and maintained company inventory.  
Helped maintain renfrewcollectionsltd.com  
Maintained customer orders and helped in html code cleanup.

1/1997 6/1998 **Saint Peters College**: Jersey City, New Jersey  
Jesuit College of New Jersey

**Public Affairs Representative**

Covered college events ( college speakers, sport events)  
Wrote articles in College Magazine

1/1996-11/1996 **Department of Motor Vehicles**: Jersey City, New Jersey

**Employment Division**

Answered phones for various executives  
Data entry for new employment opportunities as they become available

**EDUCATION**

Saint Peters College, Jersey City, NJ 2002  
Bachelors of Science Degree, Management Information Systems

**LANGUAGE SKILLS**

Bilingual- proficient in English and Spanish

**CERTIFICATIONS**

ACE Astaro Certified Engineer  
SteelEye LifeKeeper Certified  
Novell Certified Linux Sales Person 2004 & 2005

References will be furnished upon request